				ALT	ERNATIV	E DISP	UTE R	ESOLUTIO	N					
					STAT	TUS RE	PORT	FY 03						
					<b>-</b> 1 00								FY03	
FFO COMPLAINTS	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	TOTALS	FFO COMPLAINTO
EEO COMPLAINTS														EEO COMPLAINTS
ADR Sessions Completed	3	10	8	6	3	6	5	3	2	4	5	6	61	ADR Sessions Completed
Monthly Resolution Rate (%)	67%	70%	63%	83%	67%	50%	60%	33%	50%	100%	40%	50%		Monthly Resolution Rate (%)
\$ PAID														\$ PAID
Sessions Paying Money	0	1	0	1	0	1	0	0	0	2	0	2	7	Sessions Paying Money
\$ Paid Out		\$375		\$500		\$500				\$3,200		\$6,240	\$10,815	\$ Paid Out
WORKPLACE DISPUTES														WORKPLACE DISPUTES
			_	_			_	_		-		_	_	
ADR Sessions Completed	0	1	0	0	1	2	2	0	0	0	2	0	8	ADR Sessions Completed
Monthly Resolution Rate (%)	N/A	100%	N/A	N/A	100%	100%	100%	N/A	N/A	N/A	100%	N/A		Monthly Resolution Rate (%)
DESCRIPTION DATE (EV Cumulativa)	1													DESCULITION DATE
RESOLUTION RATE (FY Cumulative)														RESOLUTION RATE
EEO Complaints (FY03 Cumulative)	67%	69%	67%	71%	70%	67%	66%	62%	60%	64%	62%	61%	61%	EEO Complaints (FY03 Cumulative)
Workplace Disputes (FY03 Cumultive)	N/A	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Workplace Disputes (FY03 Cumultive)

